

Penners, Loewen & Symingtons

Clifford L. Penner, Ph.D.
Joyce J. Penner, M.N., R.N.
Irene L. Loewen, Ph.D.
Scott H. Symington, Ph.D.
Melissa F. Symington, Ph.D.
Sibylle Georgianna, Ph. D.
Amanda L. Scott, Intern

200 E. Del Mar Blvd.
Suite 126
Pasadena, CA 91105
(626) 449-2525
(626) 564-1250 Fax

Welcome

Welcome to my office. This form is intended to inform you that I am governed by various laws and regulations and by the code of ethics of my profession. The ethics code requires that I make you aware of specific office policies and how these procedures may affect you.

Limits of Confidentiality and Patient's Rights

Sessions between a psychologist or psychological assistant and patient are strictly confidential, except under certain legally defined situations involving threats of self-harm or harm to another, and situations of child abuse, elder abuse, or abuse of otherwise dependent individuals. In the case of danger to others, I am required by law to notify the police and to inform any intended victim(s). In the case of self-harm, I am ethically bound to inform the nearest relative, significant other, or to otherwise enlist methods to prevent self-harm or suicide. In instances of child abuse, elder abuse, or dependent abuse, I must notify the proper authorities. Our relationship is strictly voluntary and you may leave the psychotherapy relationship anytime you wish.

Payment, Fees & Insurance

Sessions will last for 45-50 minutes. It is customary to pay for sessions at the time of each session, unless otherwise arranged. Fees may be increased once yearly. Fee for court attendance or writing a psychological report will be based on the hourly session fee. I will provide a detailed monthly billing statement for you to submit to your insurance provider for the purpose of your personal reimbursement.

Phone Accessibility and Emergency Procedures

I will return calls as soon as possible should you need to speak with me between sessions. However, I cannot guarantee an immediate call return on weekends or holidays. If you have an immediate emergency, call 911 for help. In the event of a lengthy telephone session (more than five minutes), you will be charged at a prorated hourly session fee.

Cancellation Policy

If you need to cancel or reschedule an appointment, please notify me as soon as possible. ***If cancellation does not occur at least 24 hours in advance, you will be charged for that session.*** My professional time commitment is set aside and held exclusively for you.

I have read, understood, and agree to the conditions stated above.

Signature

Date